

THOUGHT LEADERSHIP



EDUCATION



NETWORKING



DIALOGUE

2015 ANNUAL ACTIVITY REPORT FOR MEMBERS





Officers and Executive Committee pictured left-to-right in front row:

Michael Brown, Berkshire Hathaway Energy; Heather Manypenny, New Hampshire Electric
Cooperative; Jason Cigarran, Comverge; Joseph Childs, Eaton's Cooper Power Systems

Back row:

Dave Hyland, Schneider Electric; Rich Philip, Duke Energy; Steve Koep, Vaughn Thermal Corp.; Paul Miles, PECO, an Exelon Company; Elody Samuelson, Consumers Energy

2015 Annual Activity Report for Members

Letter from the Chair

What 2015 Meant to the DR Industry and PLMA

<u>Accomplishments</u>

Organization

Activities

Events

News Archive

2015 Event Calendar

Peak Load Management Alliance

www.peakload.org (707) 652-5333 2065 Bennington Drive, Vallejo, CA 94591

Letter from the Chair

If you have a child, you have participated in one of life's most rewarding (but sometimes stressful) processes—the process of growth.

I am the proud father of three grown children, ages 19, 22 and 24. As a parent, it's not terribly important to me to pinpoint the exact year they moved from one stage of life to the next. Often I find it easier to recognize changes in stages after the fact: When a child enrolls in college, he or she moves into young adulthood. When they graduate, or get their first job, or get married, they become full-on adults.

I think about these stages of life when I reflect back on PLMA's just-completed year. In the five-plus years I have been involved with the organization, I have had the deep but quiet satisfaction of seeing it grow and mature. A lot of people worked very hard for a long time to understand the market's needs, transform our value proposition, attract new members and raise the organization's profile.

2015 was the year when many of those efforts bore fruit. Membership grew. Conference attendance grew. Our educational offerings grew, thanks to Michael Brown of NV Energy, who chairs our Education Committee. Our DR Dialogues grew in number and attendance. We added a fourth interest group.

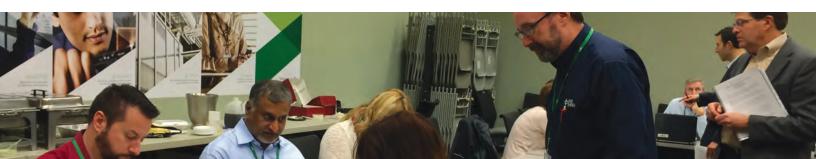
All of these activities are evidence of our growth. By engaging in these activities, our members are helping PLMA fulfill its mission statement: To maintain a forum where practical experience, ideas and knowledge are promoted to those seeking access to a vast network of industry professionals and practitioners. Our vision remains more relevant today than ever as we strive to be the unbiased voice of the industry that promotes inclusiveness in the design, delivery, technology and management of solutions addressing energy and natural resource integration.

As your new chair, I am deeply grateful to Paul Tyno, my predecessor, who adroitly led the organization through its earlier stages of life. What stage of life is PLMA in as it enters 2016? I'm not sure—perhaps you should check back with me in a few years. One thing I know for sure: in 2015, we went through an organizational growth spurt. A lot of the credit for nurturing that growth goes to Paul, our fourth PLMA chair.

There is an old German expression: "many hands make the work light." I can certainly say that is true for PLMA: Through the efforts of Paul, our deeply committed board, Executive Director Ed Thomas, and Member Services Director Tiger Adolf, and all of our members, PLMA continues to grow, and in so doing, shape the ongoing evolution of the DR market.

I am fortunate not only to be your chair but also an employee of a progressive utility that has long recognized DR for the many ways it can add value to a utility's resource portfolio. Duke Energy has a large and diverse DR portfolio, and we see that portfolio expanding as the electricity industry negotiates strategic changes, like the Clean Power Plan and the recent U.S. Supreme Court ruling on FERC Order 745, that will make 2016 such an exciting year.

Rich Philip Chair, PLMA Duke Energy



As the DR market has evolved, PLMA has grown with it:



GREW MEMBERSHIP

+1 i 20%

by **20% to 91 members.** PLMA's membership has more than **doubled** since 2012.

INCREASED CONFERENCE ATTENDANCE

with Spring and Fall conferences attracting **308 attendees**, who learned about new trends, success stories and learning opportunities in the **DR market.**



BROADENED PROFESSIONAL DEVELOPMENT OPPORTUNITIES



SUPPORTED INCREASED PARTICIPATION

in more than **34 member activities**, including: conferences, training, DR Dialogues, Member-Meet-Ups, and interest group meetings with over **1,400 individuals participating**—an **86% increase** over 2014 levels.

1,400+
INDIVIDUALS PARTICIPATING



by launching a **3 part Demand Response training series**, drawing high scores from attendees.

EXPANDED MEMBER SERVICES AND OPERATIONS



by adding a **member** services director.

ADDED 4TH INTEREST GROUP

Distributed Energy Resources (DER)
Integration, and transformed the **GIWH**group to the **Grid-Interactive**

Behind-the-Meter Storage interest group.



RAISED PROFILE





through **strategic alliances** with important peer organizations: **AESP, MEEA** and the Smart Grid Consumer Collaborative (**SGCC**).

What 2015 Meant to the Demand Response (DR) Industry and PLMA

The strategic changes currently roiling the demand response industry first emerged a few years ago, with President Obama's decision to regulate carbon-dioxide emissions in the electricity business and federal regulators' order establishing DR as a valid resource in our nation's electric resource portfolio.

2015 was the year that both strategic challenges assumed full form. President Obama unveiled the Clean Power Plan (CPP) in August. Three months later, in October, the U.S. Supreme Court heard oral arguments on the Federal Energy Regulatory Commission's (FERC's) Order 745. In January 2016, the court upheld FERC's authority to regulate demand response programs in wholesale markets. The legal challenges to the CPP may take more time to move through litigation. But those decisions, whenever they come, promises to reshape the entire electricity business in fundamental ways.

Against this litigious backdrop, PLMA took steps in 2015 to morph along with the demand-response industry. We expanded and strengthened our organization and its focus, adding a fourth interest group on Distributed Energy Resources Integration to our three existing interest groups, including Grid-Interactive Behind-the-Meter Storage, Thermostat and Women in DR.

All four groups held in-person and online meetings over the past year, where members could discuss industry best practices and exchange practical strategies to effectively deploy, improve and manage demand response and load control programs. PLMA also held several Meet-Ups during 2015, where members could build or renew personal ties in an informal setting alongside other industry events.

PLMA has always had a multifaceted focus. However and whenever members connect, new technologies often are a topic of keen interest. As a group of DR practitioners, technology, policy decisions and the experiences and learnings of our members are all critical to their work. In 2015, PLMA continued to operate as a platform to disseminate information on technological advances, policy changes, regulatory actions and operational insights across our member base. As the DR market has evolved from switches to a broad and occasionally loud market mix of complementary and competing disciplines, PLMA has grown with it.

Last year, PLMA collaborated with the National Rural Electric Cooperative Association (NRECA) and the Natural Resources Defense Council (NRDC) to successfully advocate for a continued role for grid-interactive water heating as a DR resource. A draft Department of Energy (DOE) rule would have effectively ended that market, which has thousands of megawatts (MWs) under control in the Upper Midwest alone. DOE had overlooked the critical role that grid-interactive water heating can play in DR markets by using energy during off-peak periods, then releasing it to the grid during peak periods.

In many cases, those water heaters stored renewable electricity generated by wind turbines. Since federal and state energy policy was dedicated to expanding renewable energy resources, PLMA members leading the Grid-Interactive Behind-the-Meter Storage Interest Group presented testimony, and Congress subsequently recognized the importance of grid-interactive water heating as an energy storage device that could expand renewable energy use.

PLMA is the unbiased voice of the industry that promotes inclusiveness in the design, delivery, technology, and management of solutions addressing energy and natural resource integration.

The grid-interactive water heating rule demonstrated the growing complexity of the DR market. Weaving these disparate threads into a fine carpet gets more challenging—and rewarding—with each passing year.

That's one reason why PLMA launched a Demand Response training initiative in 2015. Our three-part training series—Introduction to DR, DR Markets and DR Program Design and Implementation—was fully rolled out last year. All three courses blended traditional and experiential learning, drawing high satisfaction scores from attendees.

As the DR field continues to evolve, practitioners require leading-edge professional development if they are to play meaningful roles in their organizations and our industry. These courses are summarized on page 17

As PLMA closes the books on an exciting and invigorating 2015, we look forward to an exciting year of challenges in 2016. With your continued support, PLMA will continue to follow its vision and remain the unbiased voice of the DR industry promoting inclusiveness in the design, delivery, technology, and management of solutions addressing energy and the integration of natural resources such as water and natural gas.



2015 was a busy year filled with significant accomplishments for PLMA. We:

- Achieved the goals we set in 2013, and adopted a new strategic vision to guide our growth for the 2015-2017 period
- Broadened our professional development offerings
- Enlarged our membership
- Created a fourth interest group, Distributed Energy Resources (DER) Integration
- Transformed one of our existing interest groups, formerly known as the Grid-Interactive Water Heating (GIWH) group, to the Grid-Interactive Behind-the-Meter Storage interest group
- Expanded member services and operations support resources by adding a member services director
- Struck alliances with important peer organizations like the Association of Energy Service Professionals (AESP), Midwest Energy Efficiency Alliance (MEEA) and the Smart Grid Consumer Collaborative
- Raised our profile by publishing articles on DR in *EnergyBiz* and *Electric Light & Power* magazines, leveraging content first presented in our DR Dialogues webcasts

Mission Statement

PLMA will continue to maintain a forum where practical experience, ideas, and knowledge are promoted to those seeking access to a vast network of industry professionals and practitioners. It is also a place where members gather to keep abreast of the latest industry trends in load management and to inform the next generation. We will offer timely subject matter and training opportunities to address key facets of our industry charge, including but not limited to:

- Training professionals
- Deliver an inclusive and diverse membership
- Providing a repository of knowledge



It was indeed a busy and fulfilling year. And we're proud to say this growth did not come at the expense of quality. Our conference attendee and training surveys showed members received significant value for their time and money. Below is a closer look at our conference and membership growth during 2015.

Conferences

Our 16th Spring conference in Tucson, Arizona, and our 16th Fall conference in Charlotte, North Carolina, drew strong attendee levels and featured spirited discussion of critical topics in our industry, including:

- Why Traditional Demand Response Is Giving Way to More Strategic, Localized DR
- The Impact of Smart Home and the Internet of Things (IoT) on Consumer Energy Markets
- Regional Perspectives on the Clean Power Plan
- What's Better—Direct Control Technology,
 Dynamic Rates or Consumer Behavior Change?

Each conference kicked off with an Introduction to Demand Response training course and Interest Group workshops. The general session included the Sponsor Showcase Lightning Round, a fun, rapid introduction to companies offering leading-edge technology and service innovations. The emphasis on field applications and utility deployments ensures that participants quickly learn about promising technologies and engagements in a peer-to-peer environment. The Utility Load Management Exchange met post-conference to provide private time for utility representatives to reflect on what they learned and dig in to specific topics with each other.

Membership Growth

PLMA's membership grew 20 percent in 2015, from 76 in 2014 to 91 in 2015. Since 2012, our membership ranks have swelled by 116 percent.

A growing and increasingly diverse membership base led to broader, deeper and more nuanced content at our conferences and in our DR Dialogues, Member Meet-Ups and interest group meetings, resulting in an improved member experience.

Total participation in 34 member activities, including conferences, training, DR Dialogues, Member Meet-Ups and interest group meetings, exceeded 2,940 in 2015, with over 1,400 individuals participating in those activities, an 86% increase over 2013 levels of participation.



Watch these testimonials videos at www.peakload.org/?page=videos





In 2015, PLMA continued to deliver high quality benefits to our growing and increasingly diverse membership.



Through participation in our breadth of activities, our highly-engaged membership is helping PLMA fulfill its mission!

2015 SAW A 20% INCREASE IN MEMBERSHIP AND AN **IMPROVED MEMBER EXPERIENCE!**

Our growing and increasingly diverse membership base has led to broader, deeper and more nuanced content at conferences and in DR Dialogues, Member Meet-Ups, and interest group meetings.

PLMA'S LEADING-EDGE PROFESSIONAL **DEVELOPMENT ACTIVITIES**

keep members on the forefront in an increasingly complex DR market.

PLMA OFFERED 34 MEMBER **ACTIVITIES IN 2015**

> with a total of 2,946 participants and over 1,400 individual participants--an **86% increase** over 2013!

SURVEY SAYS:

Members reported that they received significant value for their time and money through professional development activities, including conferences and training.





The Spring and Fall Conferences drew 308 total attendees and featured spirited discussion of critical topics in the industry, as well as networking opportunities for members and attendees.

The new **3 part Demand Response training series**, launched in 2015, drew **high satisfaction scores** from attendees. The **Demand Response** training courses provided an intensive education experience to more than 130 industry professionals.

DR Dialogues webcasts are the most popular member benefit. 13 DR Dialogues drew 1,567 total registrations.

Interest-group webinars drew 680 registrants.



INTEREST GROUPS

provided in-person and online opportunities for members to discuss industry best practices and exchange practitioner tips--plus 1 new group, Distributed Energy Resources Integration, was added in 2015.



OPPORTUNITIES ABOUND

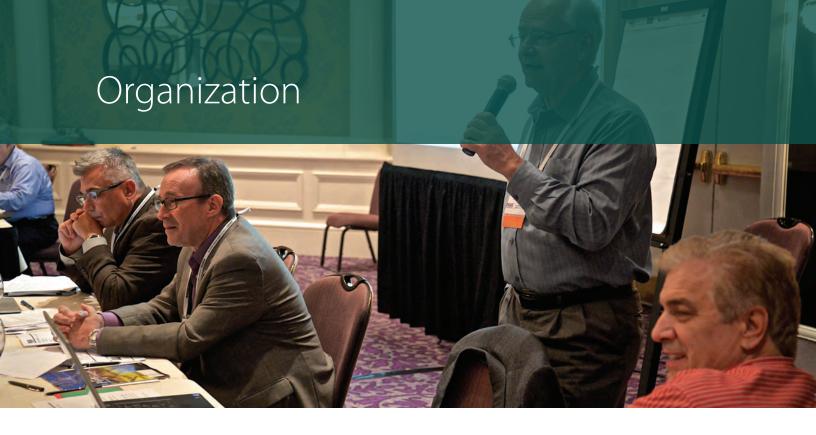
Members build or renew personal ties in an informal setting at the many Meet-Ups held, plus opportunities at conferences and

PLMA COLLABORATED

with the National Rural Electric Cooperative Association (NRECA) and the National Resources Defense Council (NRDC) to successfully advocate on behalf of our members and the **industry** for a continued role in grid-interactive water heating as a DR resource.



during interest group meetings.



PLMA was founded in 1999 as the voice of demand response practitioners. As energy markets evolve PLMA's member organizations share expertise and explore innovative approaches to demand response programs, price and rate responses, regional regulatory issues, and changing technologies. PLMA represents a broad range of energy professionals and industries—investor and publicly owned utilities, technology companies and manufacturers, energy providers, curtailment service providers, meter and equipment suppliers, system integrators, research organizations, consultants and consumer groups.

PLMA Leadership (as of December 31, 2015)

For links to each person's profile on LinkedIn, please see the Leadership page at www.peakload.org/?page=Leadership

Officers

PLMA elected new Officers during its board meeting ahead of its 16th Fall Conference in Charlotte, N.C. The Officers elected for a 2015-2017 term are:

Board Chair: Richard Philip, Duke Energy

Board Vice-Chair: Elody Samuelson, Consumers Energy

Treasurer: Dave Hyland, Schneider Electric

Secretary: Joseph Childs, Eaton's Cooper Power Systems

PLMA looks to the Officers to guide and support its strategic vision consistent with the Board's direction. PLMA looks to the Board of Directors to provide strategic leadership to assist the Executive Committee, Officers and Executive Director with the operation of the Association.

Staff

Executive Director: Ed Thomas

Member Services Director: Tiger Adolf

Tiger joined PLMA in 2015 to enhance operations and member services. She supports member services and coordinates training courses and conference operations.



Executive Committee

Michael Brown, NV Energy

Jason Cigarran, Comverge

Steve Koep, Vaughn Thermal Corp.

Heather Manypenny, New Hampshire Electric Cooperative

Paul Miles, PECO, an Exelon Company

Ray Pustinger, Alternative Energy Systems Consulting

Dennis Quinn, Joule Assets

Stuart Schare, Navigant Consulting

Committee Chairs

Awards:

Brian Solsbee, Tennessee Valley Authority, with Ray Pustinger, AESC

Conference Planning:

Brad Davids, Nest, with Robin Maslowski, Navigant Consulting

Education:

Michael Brown, NV Energy

Marketing:

Jason Cigarran, Comverge

Interest Group Co-Chairs

Grid-Interactive Behind-the-Meter Storage (formerly Water Heating):

Gary Connett, Great River Energy, with Steve Koep, Vaughn Thermal Corp.

Thermostat:

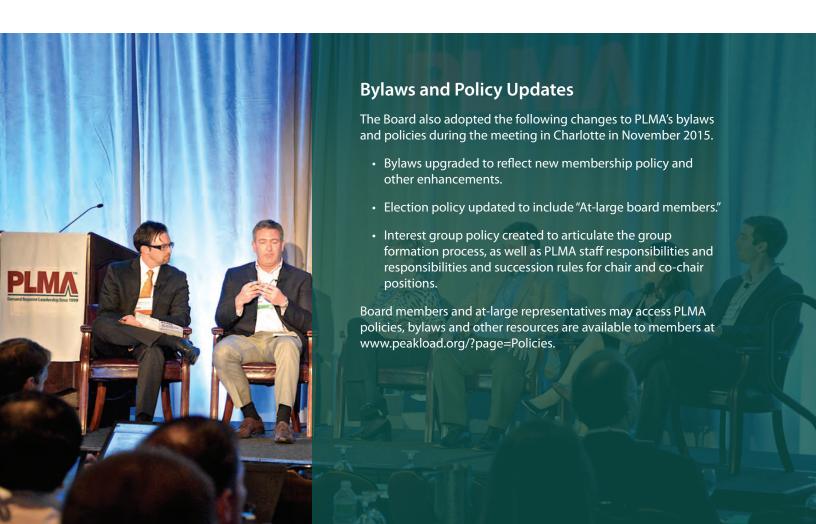
Lee Hamilton, Xcel Energy, with Jenny Roehm, Schneider Electric

Women in Demand Response:

Elody Samuelson, Consumers Energy, with Robin Maslowski, Navigant Consulting

Distributed Energy Resources Integration:

Brooke Reilly, Pacific Gas and Electric Company, with John Powers, Extensible Energy



Board Members (as of December 31, 2015)

The Board met twice during 2015. Board meetings are open only to board members, at-large representatives and a limited numbers of invited guests from member organizations. Board members and At-Large Representatives are listed at www.peakload.org/?page=Leadership.

Tony Bamonti, Alstom Grid	Robert King, Good Company Associates	Paul Miles, PECO
Rick Voytas, Ameren Services		Stephen Knapp, Power Generation
John Hargrove, Association of Energy Service Professionals	Gary Connett, Great River Energy	Services
	Peter Buttrick, HomeServe USA	Eric LeBow, Power Over Time
Rahul Kar, AutoGrid Systems	Kate Flores, Honeywell Smart Grid Solutions	Craig Sherman, Sacramento Municipal Utility District
America Lesh, Baltimore Gas and Electric Company	Ruth Kiselewich, ICF International	Steven Montgomery, SafePlug
Michael Brown, Berkshire Hathaway Energy	Bill Kallock, Integral Analytics	Dave Hyland, Schneider Electric
Paul Tyno, Buffalo Energy Advisors	Ed Smith, Intelligent Energy Solutions	Ross Malme, Skipping Stone
,		Randall Higa, Southern California
Jason Cigarran, Comverge	Dennis Quinn, Joule Assets	Edison
Elody Samuelson, Consumers Energy Company	Jong Bae Park, Konkuk University	David Shallenberger, Synergy Companies
Derek Kirchner, DTE Energy	Clark Pierce, Landis+Gyr	Brian Solsbee, Tennessee Valley
	James Armstrong, Lockheed Martin	Authority
Richard Phillip, Duke Energy	Joe O'Malley, Mad Dash	Matt Sallee, TerraLUX
Rachel Reiss Buckley, E Source	Dr. Michel Kamel, MelRoK	Ahmad Faruqui, The Brattle Group
Joseph Childs, Eaton's Cooper Power Systems	Stuart Schare, Navigant Consulting	Joel Schofield, Threshold Door to
Julia Dalla Rosa, Ecobee	Brad Davids, Nest Labs	Door
Steve Rosenstock, Edison Electric Institute	Heather Manypenny, New Hampshire Electric Cooperative	Leslie Waters, Tucson Electric Power
		Scott Coe, Utility Integration
Tyler Rogers, EnergyHub	Marie Pieniazek, NRG Curtailment Solutions	Solutions
Mark Bolaris, Enerliance		Wendy Brummer, Utility Load Management Exchange
Bruce Herzer, EnerNOC	Ward Eames, NTC Corporate	-
	Nicholas Payton, O Power	Utility Load Management Exchange
Joshua Warmack, Enervision John Powers, Extensible Energy	Albert Chiu, Pacific Gas & Electric Company	Steve Koep, Vaughn Thermal Corp.
		Brian Doyle, Xcel Energy





At-Large Representatives (as of December 31, 2015)

PLMA held its first election of At-Large Directors prior to our 16th Fall Conference in Charlotte. The At-Large Directors elected to the Board for a 2015-2017 term are (in alphabetical order):

Sharyn Barata, Itron

Mark Kerbel, Encycle

Katie Panek, Westar Energy

Jane Peters, Research Into Action

Raymond Pustinger, Alternative Energy Systems Consulting

At-Large Members

Ray Pustinger, Alternative Energy Systems Consulting

Michael Hyland, American Public Power Association

Joel Gilbert, Apogee Interactive

Scott Jarman, Austin Energy

Stephanie Vasquez, Bonneville Power Administration

Tai Tran, Carrier Corporation

Ricardo Luna, CPS Energy

Mary Ann Piette, Demand Response Research Center

Matthew Plante, EcoFactor

Rocky Bacchus, Efficiency Power

Steve Cox, Emerson Climate Technologies

Mark Kerbel, Encycle

Kitty Wang, Energy Solutions

Richard Barone, Hawaiian Electric Company

Sharyn Barata, Itron

Terrill Laughton, Johnson Controls

Will Baker, Midwest Energy Efficiency Alliance

Keith Dennis, National Rural Electric Cooperative Association

Sharon Close, Nexant

Barry Haaser, Open ADR Alliance

Elizabeth Paul, Portland General Electric

Todd Jordan, Rappahannock Electric Cooperative Jane Peters, Research into Action

Dan Westin, Rochelle Municipal Utilities

Frauke Thies, Smart Energy Demand Coalition

Patty Durand, Smart Grid Consumer Collaborative

Paul Steffes, Steffes Corporation

Matt Carlson, Sunnovations

Marissa Hummon, Tendril

Myles Jensen, Tri-State Generation and Transmission Association

Tony Chenco, United Energy

David Olberholzer, Weatherbug

Katie Panek, Westar Energy

Staff of Member Organizations

All employees of a member company can create an online profile, access resources and archives of presentations and dialogues, register for events and receive emails and newsletter. If you work for a member organization, but do not have a member ID and password, please contact Tiger Adolf at tadolf@peakload.org.

Member Organizations (as of December 31, 2015)

The list of member organizations stays updated, and the profiles of Sustaining member organizations are listed at www.peakload.org/?page=MemberDirectory. (Members that are bolded are new for 2015.)

- 1. Alstom Grid
- 2. Alternative Energy Systems Consulting
- 3. Ameren Services
- 4. American Public Power Association
- 5. Apogee Interactive
- 6. Association of Energy Service Professionals
- 7. Austin Energy
- 8. AutoGrid Systems
- 9. Baltimore Gas and Electric Company
- 10. Berkshire Hathaway Energy
- 11. Bonneville Power Administration
- 12. Buffalo Energy Advisors
- 13. Carrier Corporation
- 14. Comverge
- 15. Consumers Energy Company
- 16. CPS Energy
- 17. Demand Response Research Center
- 18. DTE Energy
- 19. Duke Energy
- 20. Eaton's Cooper Power Systems
- 21. Ecobee
- 22. Ecofactor
- 23. Edison Electric Institute

- 24. Efficiency Power
- 25. Emerson Climate Technologies
- 26. Encycle
- 27. EnergyHub
- 28. Energy Solutions
- 29. Enerliance
- 30. EnerNOC
- 31. EnerVision
- 32. E Source
- 33. Extensible Energy
- 34. Good Company Associates
- 35. Great River Energy
- 36. Hawaiian Electric Company
- 37. HomeServe USA
- 38. Honeywell Smart Grid Solutions
- 39. ICF International
- 40. Integral Analytics
- 41. Intelligent Energy Solutions
- 42. Itron
- 43. Johnson Controls
- 44. Joule Assets
- 45. Konkuk University
- 46. Landis+Gyr
- 47. Lockheed Martin
- 48. Mad Dash
- 49. MelRok
- 50. Midwest Energy Efficiency Alliance

- 51. National Rural
 Electric Cooperative
 Association
- 52. Navigant Consulting
- 53. Nest Labs
- 54. New Hampshire Electric Cooperative
- 55. Nexant
- 56. NRG Curtailment Solutions
- 57. NTC Corporate
- 58. OpenADR Alliance
- 59. OPower
- 60. Pacific Gas & Electric Company
- 61. PECO, An Excelon Company
- 62. Portland General Electric
- 63. Power Generation Services
- 64. Power Over Time
- 65. Rappahannock Electric Cooperative
- 66. Research into Action
- 67. Rochelle Municipal Utilities
- 68. Sacramento Municipal Utility District
- 69. SafePlug
- 70. Schneider Electric
- 71. Skipping Stone

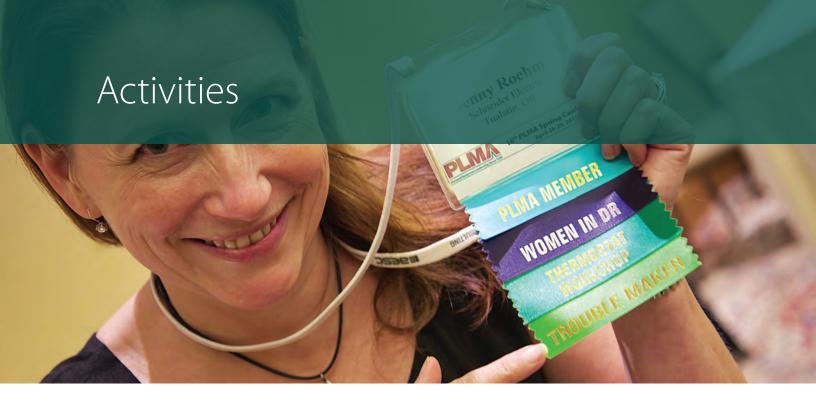
- 72. Smart Energy
 Demand Coalition
 (SEDC)
- 73. Smart Grid Consumer Collaborative
- 74. Southern California Edison
- 75. Steffes Corporation
- 76. Sunnovations Inc.
- 77. Synergy Companies
- 78. Tendril
- 79. Tennessee Valley Authority
- 80. TerraLUX
- 81. The Brattle Group
- 82. Threshold Door-to-Door
- 83. Tri-State Generation & Transmission Association
- 84. Tucson Electric Power
- 85. United Energy (Australia)
- 86. Utility Integration Solutions
- 87. Utility Load Management Exchange (formerly ALCA)
- 88. Vaughn Thermal Corporation
- 89. WeatherBug Home
- 90. Westar Energy
- 91. Xcel Energy

Non-Member Participants

All PLMA activities, except board meetings, are open to anyone in the energy industry. Archived webcasts of DR Dialogues can be accessed at no charge by anyone for 90 days, after which time they are placed behind the password-protected member sign in. Non-member attendees create a user profile, which allows them to register for events. Conference registration entitles non-member attendees to access the presentations delivered there for 90 days. Incremental registration fees paid by nonmembers can be applied toward membership within 90 days after a conference.

PLMA provides reduced conference and membership rates for academic and regulatory organizations. We encourage members and non-members interested in PLMA activities to create an online profile to receive email notices, copies of our newsletter and information on upcoming events.

To learn how your organization can become a PLMA member, please visit www.peakload.org/?page=JoinPLMA2015.



In 2015, we built on the firm foundation laid during 2014. We expanded our activities to keep our members at the forefront of a fast-moving industry. PLMA Members can access our extensive library of archived resources by clicking the links accompanying each event's title. All you need is your member ID and password, and a desire to improve your market offerings. All upcoming and past PLMA activities can be found, and sorted by type, on the PLMA Event Calendar: www.peakload.org/events/event_list.asp

• Our DR Dialogues webcasts continued to be the most popular membership benefit. We held 13 DR Dialogues in 2015 that drew a total of 1,567 total registrations. In addition, our interest-group webinars drew 680 registrants.

- Our Spring and Fall conferences drew a total of 308 attendees, who learned about new trends, success stories and emerging opportunities in the DR market
- We added a fourth member interest group,
 Distributed Energy Resources (DER) Integration, and
 refocused and renamed one of our existing groups
 as Grid-Interactive Behind-the-Meter Storage. These
 two groups, along with our Thermostat and Women
 in DR groups, provide a forum for members to build
 personal connections with each other while digging
 deep into what works and what doesn't when
 implementing new technologies and navigating
 industry change.

"As an organization, PLMA is in an even better place than a few years ago. We have a strong leadership team with new ideas and new energy, and a larger membership base with a broader range of experience. We won't be focusing narrowly on just technologies or programs. Instead, we're active participants in a dynamic market."

Steve Koep, Vaughn Thermal Corp. and PLMA Grid-Interactive, Behind-the-Meter Storage Interest Group Co-Chair

- Our professional development offerings grew to three different courses, which were each delivered twice in 2015. The Demand Response training courses provided an intensive education experience to more than 130 industry professionals.
- To ensure we kept our finger on the pulse of what members value most, we conducted a survey to assess the relative value of different PLMA activities and to identify organizational needs.
- As we have done in the past, our awards recognized members who have gone above and beyond in their DR work, breaking new ground and showing us all what can be accomplished by thinking differently about a problem or through persistent action.

DR Dialogues

The DR Dialogues continued to be the highest-rated member benefit in 2015. Members can click on the links below to access the archived recording. Non-PLMA members may participate in DR Dialogues and can access an event's recording for up to 90 days after it is held, until it goes into the member archive. The DR Dialogues presented in 2015 were:

March 5

DR Dialogue: Demand Response Markets Course Preview

www.peakload.org/?page=DRDialogueMktPreview

March 26

DR Dialogue: Disruptive Technologies www.peakload.org/?page=DisruptTechpost

April 9

The Future of Grid-Interactive Water Heating www.peakload.org/?page=GIWHApril2015

April 16

DR Dialogue: Microgrids' Impact to Demand Response www.peakload.org/?page=microdsmpost

May 21

DR Dialogue: Comverge's Award-Winning Initiative www.peakload.org/?page=DRDComverge

June 4

DR Dialogue: BGE's Award-Winning Initiative www.peakload.org/?page=DRDBGE

June 11

What is a Grid-Enabled Water Heater? www.peakload.org/?page=GIWHJune2015

June 25

DR Dialogue: Greenlot's Award-Winning Initiative www.peakload.org/?page=DRDGreenlots

July 23

DR Dialogue: Amprion's Award-Winning Initiative www.peakload.org/?page=DRDAmprion

July 30

DR Dialogue: Pepco's Award-Winning Demand Response Programs www.peakload.org/?page=DRDPepco

August 6

DR Dialogue: Demand Response Moves Toward the Mainstream www.peakload.org/?page=EnergyBizPost

September 24

Fall Conference Preview www.peakload.org/?page=Fall2015PreviewPost

September 28

DR Dialogue: Comcast's Role in the Connected Home www.peakload.org/?page=Comcastpost

October 15

DR Dialogue: Duke Energy's Interoperability Vision www.peakload.org/?page=DukeDemopost

November 12

DR Dialogue: A New Era of Demand Response: The Future Is Now in Hawaii www.peakload.org/?page=HawaiiFuture

December 10

DR Dialogue: Behavioral DR with Consumers Energy www.peakload.org/?page=BDRConsumerspost

"Our organization has morphed a lot since its founding in 1999. We have organically expanded as the DR industry has evolved. DR initiatives moved forward in several important markets last year. Our goal is to create a place where DR practitioners feel they need to be. In 2015, we became healthier, more diverse and more vibrant. As the industry evolves, many of our members are finding that yesterday's competitor is tomorrow's collaborator."

Rich Philip, Duke Energy and PLMA Chair

Committees

Committees lay the critical foundational work for PLMA's activities. Any employee from a member organization may participate. We encourage you to contact the committee chair or co-chairs to get started. Broader member participation results in improved content that explores emerging issues from a variety of perspectives.

Conferences

The Conference Planning Committee develops two conferences each year: A Spring conference, generally in the Western U.S. in late April and a Fall conference, generally in the Eastern U.S. in early November. The committee begins speaker recruitment and calls for ideas for sessions four to five months ahead of a conference. Committee members meet to score session proposals and create a program.

Conference presentations are available immediately afterwards to all registered attendees, whether a member or not, for up to 90 days. After that, only members may access archived presentations using their member ID and password.

The Conference Planning Committee was co-chaired in 2015 by Elody Samuelson of Consumers Energy and Ward Eames of NTC Corporate.





16th Spring **Conference** April 2015 in Tucson, AZ

www.peakload.org/event/16thspring Presentations www.peakload.org/?page=Spr2015Attend



16th Fall **Conference** November 2015 in Charlotte, NC

Agenda www.peakload.org/event/16thfall

Presentations



www.peakload.org/?page=Resources16thFall#agenda



Demand Response Training Series

The Education Committee, chaired by Michael Brown of NV Energy, develops training course curriculum and produces three training courses. You can view the course offerings at www.peakload.org/?page=Training. Here is a brief summary of the PLMA Demand Response training courses:

Introduction to Demand Response is a one-day, interactive course providing a comprehensive overview of demand response topics and current issues from the perspectives of multiple stakeholders: utilities, retail energy providers, customers, Independent System Operators, and other demand response technology and services providers. ATopics include:

- · Basics of demand response
- Types of demand response
- History of the growth of demand response, including important related regulatory and technological developments
- Broad overview of demand response markets (traditionally regulated and restructured electricity markets)
- Current volume and market penetration of demand response

This course was presented by PLMA Training Partner Skipping Stone in Tucson, Arizona on April 27, 2015, just ahead of our 16th Spring Conference, and again in Charlotte, North Carolina on November 3, 2015, immediately prior to our 16th Fall Conference.

- April 27, 2015, Introduction to Demand Response, held at Tucson Electric Power headquarters in Tucson, Arizona.
 www.peakload.org/event/DRintroAZ
- November 2, 2015, Introduction to Demand Response, held at Duke Energy headquarters in Charlotte, North Carolina. www.peakload.org/event/CharlotteIntro

Demand Response Markets is a two-day interactive course that explores how to build on wholesale energy market models to design demand response programs for traditionally regulated, restructured, and emerging electricity markets. Topics include:

- A detailed review of the similarities and differences among markets in which demand resources can participate
- The current and future roles for electricity consumers, aggregators, energy retailers, utilities, and market operators
- General structure of traditionally regulated and restructured markets and role of market participants
- Types of markets in which demand response could participate—energy, capacity, ancillary services, emergency, economic, etc.
- Review, history, markets and products of PJM, NYISO, CAISO New England, ERCOT, MISO

The course was presented by PLMA Training Partner UISOL on March 25-26, 2015 at host utility Consumers Energy in Jackson, Michigan, and again on October 14-15, 2015, at host utility Southern California Edison in Irwindale, California.

- March 25-26: Demand Response Markets Training Course, Consumers Energy headquarters, Jackson, Michigan.
 www.peakload.org/event/DRMktsMI
- October 14-15: Demand Response Markets
 Training Course, Southern California Edison offices, Irwindale, California.
 www.peakload.org/event/Markets-CA

Demand Response Program Design and Implementation, our third professional development offering, is a two-day course covering the key elements of DR activities. This includes topics related to program development such as: market and regulatory environments; business drivers; market potential; program design; and economic analysis. Topics related to program implementation cover the tactics and methodologies used to improve program success, including a discussion of: organizational and resourcing strategies; contracting; business processes; technology integration; and measurement & verification (M&V). Interactive exercises enable participants to gain hands-on experience with various aspects of DR program development and implementation. This course also covers:

- DR drivers and program types
- Program design and portfolio development
- Cost-effectiveness assessment
- Program implementation strategies and tactics

This course was presented by PLMA Training Partner Navigant Consulting on February 18-19, 2015, at host utility NV Energy in Las Vegas, Nevada, and again on December 7-8, 2015, at host Schneider Electric in LaVergne, Tennessee, with Duke Energy and Tennessee Valley Authority (TVA).

- February 18-19: DR Program Design and Implementation Training Course, NV Energy headquarters, Las Vegas, Nevada. www.peakload.org/event/pgmimplementNV
- December 8-9: DR Program Design and Implementation Training Course, Schneider Electric offices in LaVergne, Tennessee, co-hosted by Duke Energy and TVA.
 www.peakload.org/event/ProgramDesign-TN

Registration for all training courses was open to any interested party. A resource manual was provided in printed and electronic form to course registrants.

All course content was delivered by industry experts hired by PLMA and supported by Education Committee members, who also serve as mentors during the interactive course exercises and participate in a closing panel session to give participants an opportunity to ask questions. Each course concluded with a short exam and class discussion.

"What we hear from the members is that the training courses are a great way to bring new employees up to speed. In addition to the technology and other learning at the conference, the training courses allow them to develop skills in the member organizations."

Michael Brown, NV Energy and PI MA Education Committee Chair





PLMA Awards

The Awards Committee was co-chaired by Brian Solsbee, P.E. of Tennessee Valley Authority and Raymond Pustinger of Alternative Energy Systems Consulting. The Awards Committee, produces an annual search for the best demand response programs and initiatives of the past calendar year and recognizes them at the PLMA Spring Conference. The winners were also featured in DR Dialogues and in a panel discussion at DistribuTECH 2016 set for February in Orlando.

Over the past 12 years, PLMA has presented over 55 awards to recipients that have included utilities, curtailment providers, end-users, and individuals responsible for demand response efforts targeted to the residential, commercial, industrial and agricultural customer markets. To select the winners, PLMA seeks nominations industry-wide for the following award categories:

Program Pacesetter: Recognizes outstanding programs that effectively support and deliver peak load management.

Technology Pioneer: Recognizes innovative applications of technology with demonstrated potential to scale.

Thought Leader: Recognizes the impact projects, outreach campaigns and individual contributions that have the potential to shape the industry's future.

"Peak load management challenges continue to drive innovation through the energy utility industry," noted PLMA Awards Committee Co-Chair Brian Solsbee, P.E., of Tennessee Valley Authority. "New programs, technologies and solutions are needed to effectively manage load in more volatile electric markets."

PLMA Awards Co-Chair Raymond Pustinger of Alternative Energy Systems Consulting, added: "Demand response has grown from simply reducing peak loads to balancing supply and demand while increasing the efficiency and reliability of a smarter grid. The PLMA Awards Program recognizes those energy industry leaders who create innovative methods to meet peak-load needs, mitigate price risks and manage variable generation."

Learn more about the Awards Program at www.peakload.org/?page=Award12

For information on nominating a 2015 program for consideration, click here www.peakload.org/?page=Awardnom2015

Past winners are listed at www.peakload.org/?page=AwardWinners

Those recognized as the best demand response programs, initiatives and achievements from calendar year 2015 were:



Baltimore Gas & Electric

Program Pacesetter, Utility: PeakRewardsSM

This program has demonstrated the ability for a residential demand response program to thrive over a period of years, make effective use of rapidly evolving technology, and do so while achieving a 92 percent customer satisfaction rate. The program, currently serves 320,000 customer homes and providing 417 MW of direct load control, has been successfully integrated into BGE's behavioral demand response program and continues to engage customers with new features including PeakRewards mobile applications & Wi-Fi thermostats.



Pepco Holdings, Inc.

Program Pacesetter, Utility: Energy Wise Rewards™ and Peak Energy Savings Credit

Energy Wise Rewards™ (EWR) is a residential and small commercial demand response Direct Load Control program established in 2009. In 2013, Pepco Holdings Incorporated introduced the Peak Energy Savings Credit (PESC) as a behavioral demand-response alternative for customers who prefer to reduce their energy use themselves. To avoid customer confusion over the two very similar demand response programs, Pepco markets the programs together as "Two ways to save. With PESC, you control your own energy reduction; with EWR, we will automatically reduce your air conditioner energy use for you." Together, the two programs deliver more than 520 MW of load reduction and have achieved participation rates in excess of 50% in several markets, including Pepco Maryland, demonstrating that utilities can gain strong market acceptance through excellent program design and communication.



Amprion

Program Pacesetter, Regional Transmission Operator: Secondary Reserve Program

This program brought—for the first time ever in Germany—an aggregated pool of industrial loads to participate in a secondary reserve program originally intended for participation of generation assets. Program requirements included: Full capacity within five minutes, with 1MW minimum after 30 seconds in the called direction (positive, i.e. load reduction; negative, i.e. load increase); five-second interval communication of real-time pool capacity and forecasted capacity; and ability to follow a dynamic, modulated signal.



Comverge

Thought Leader, Solutions Provider: Evolution of Communications for Demand Response eBook

The debate around communications methods for demand response has become increasingly vibrant amongst industry stakeholders. In speaking with its utility clients, Comverge observed the need for a straightforward way to compare the pros and cons of each communications technology and understand their evolution to date. As a result, Comverge launched its thought-leadership campaign with the goal of helping electric utilities better evaluate the communication methods available for their demand response programs. The Comverge Evolution of Communications for Demand Response eBook tackles the topic of sorting out a wide array of DR communications options, including paging, advanced metering infrastructure, ZigBee gateways, cellular and Wi-Fi. The eBook has been downloaded more than 500 times, has been featured in numerous editorials and has been described by utilities as insightful, unbiased and understandable.



Greenlots

Technology Pioneer, Solutions Provider: Greenlots SKY Smart Charging Greenlots and Southern California Edison are currently conducting the largest electric vehicle (EV) demand-response pilot in North America. It is noteworthy that the SCE/Greenlots pilot is the first large-scale pilot to use de facto open standards protocols OpenADR 2.0b and OCPP in combination for electric vehicle charging. The pilot has deployed 80 Level-2 chargers as the basis for a consumer behavior study which will evaluate fee-based charging and demand response (DR) at various SCE work facilities. The year-long pilot will study and even influence charging behavior through dynamic pricing and vehicle-to-grid integration (VGI).



Marketing and Thought Leadership

The Marketing Committee, chaired by Jason Cigarran of Comverge, provides insight and counseling to PLMA's Leadership and Executive Director. The committee's achievements in 2015 included:

Thought-leadership Articles

We published two thought-leadership articles in leading national trade industry magazines:

- "DR Moves to Mainstream," EnergyBiz summer issue www.peakload.org/resource/resmgr/Webinars/EnergyBiz_Summer2015_PLMA_Ex.pdf
- "The Future of Demand Response: The Practitioner's View"
 Electric Light & Power magazine, October 27, 2015 issue
 www.elp.com/articles/print/volume-93/issue-5/sections/energy-efficiency-demand-response/the-future-of-demand-response-the-practitioner-s-view.html

Weekly Newsletter

Co-published in partnership with Utility Dive, this free weekly newsletter focuses on DR related issues to PLMA member organization staff and other interested industry professionals. Subscription information is available at www.utilitydive.com/signup/DRNewsletter/

Videos

Four videos were produced last year: two conference overviews and two "here's what our members say"

- 16th Spring Conference Overiew www.peakload.org/?page=videos
- 16th Fall Conference Overiew www.peakload.org/?page=videos
- What our members were saying in Tucson www.peakload.org/?page=videos
- What our members were saying in Charlotte www.peakload.org/?page=videos

Conferences

Enhanced conference production qualities at Spring and Fall Conferences

Partnerships

Recognized as an association partner at DistribuTECH, E Source Forum, Comverge Client Conference and International Energy Program Evaluation Conference

Interest Groups

Any employee of a PLMA member organization may join any or all interest groups by adding the group to your member profile. Other industry professionals may register to attend some interest groups online or in-person meetings on a case-by-case basis, but may not join the distribution list or receive access to resource materials.

Grid-Interactive Behind-the-Meter Storage Interest Group, formerly known as the Grid-Interactive Water Heating Interest Group (GIWH), is co-chaired by Gary Connett of Great River Energy, and Steve Koep of Vaughn Thermal Corp. The group was formed in 2013 and renamed in 2015.

This interest group is dedicated to bringing the economic, environmental and societal benefits of grid-interactive water heating to end-use electric customers across the country. In pursuit of that goal, and given rapidly changing market conditions, the group's leadership broadened its scope last year to include other grid-interactive behind-the-meter storage technologies, such as space-heating (thermal storage), space cooling (cool storage), electric vehicles and battery systems. By broadening its purview, this group can remain true to its original mission while positioning PLMA at the forefront of this emerging market trend for the benefit of all interested PLMA members.

During 2015, the interest group conducted several half-day and full-day workshops. It also held multiple DR Dialogues. Both initiatives provide a focused platform for information sharing and market development efforts to support wide-scale implementation of grid-interactive water heating technologies.

The group's 2015 activities included two half-day preconference workshops:

April 27: The Future of GIWH – Is There Life after the DOE Rule?, in Tucson, Arizona. www.peakload.org/group/GIWH

November 2: New Rules! New Opportunities! GIWH for 2016!

The presenters included representatives from NRECA, Sequentric, Sunnovations, Steffes, Connexus Energy, Power Over Time and Vaughn Thermal Corp.

November 4: Panel Presentation for PLMA Fall Conference

The group organized a panel presentation for PLMA's Fall Conference on the topic, "The Future of Water Heater Load Control – Two-Way and Grid Interactive!"

The group also produced two online events in 2015:

- April 9: The Future of Grid-Interactive Water Heating www.peakload.org/?page=GIWHApril2015
- June 11: What is a Grid-Enabled Water Heater? www.peakload.org/?page=GlWHJune2015



Women in DR Interest Group is co-chaired by Elody Samuelson of Consumers Energy in Michigan and Robin Maslowski of Navigant. Women play an important role in demand response leadership and delivery. This interest group helps to promote that role by encouraging greater visibility, support and recognition of women in the industry. The group is in the process of defining its mission, objectives, and future opportunities. As part of this process, in 2015 the group's founders fielded a member survey which has been fundamental for aligning the interest group's actions with service to the PLMA membership. In 2014, the group fielded an initial survey of 58 participants. Results from that survey have been used to direct the group's activities. More details on this group can be found at www.peakload.org/group/WomeninDR

The group's 2015 accomplishments included:

 Three Women in DR updates, which featured 18 presenters/facilitators and 500 individual registrants representing 270 organizations

- Representation on conference agendas increased, with 10 women speaking/moderating in Tucson, increasing to 15 in Charlotte.
- 24 women now hold roles in PLMA leadership on the Board of Directors, as At-Large Representatives, and Committee Co-chairs

The group's 2015 activities include two Meet-up at the 16th Spring and Fall conferences, and three online events. Archived events from last year include:

- April 13: Women in DR Update www.peakload.org/?page=DRWomenApr15
- August 11: Women in DR Update www.peakload.org/?page=DRWomenAug15post
- December 3: Women in DR Update www.peakload.org/?page=DRWomenDec15

"Of all the professional organizations to which I belong, PLMA members are the highest-quality, most generous and most curious. It's definitely a group worth joining."

Elody Samuelson, Consumers Energy and PLMA Vice-Chair and Co-Chair of Women in DR Interest Group

Thermostat Group, chaired by Lee Hamilton of Xcel Energy and Jenny Roehm of Schneider Electric, seeks to examine the costs and benefits of all types of utility-sponsored programs that leverage thermostat technology to deliver demand response, energy efficiency or other system benefits. A group goal is to identify the resources and partners that help articulate a comprehensive value assessment of the demand response and energy efficiency benefits associated with smart thermostats. The group does not focus on a specific technology or solution.

"The Thermostat Interest Group brings together all the right people in the industry to push forward thermostats so we benefit everyone," said group co-chair Lee Hamilton. "We want to leverage the technology for successful programs so we can deliver load reductions and energy efficiency. It's so powerful to have conversations with other utilities, manufacturers, researchers, consultants, advocacy groups and others who have experience and knowledge beyond your own experience. It's the best way for everyone to be successful!"

"We've got a lot of smart people with the right ideas and voice," he continued. "Participating will benefit your organization and everyone else in the group. Thermostats are going into your customers' homes right now. Do you want to get value from that? If so, we can help you piggyback on that market momentum."

More information about the Thermostat Interest Group can be found at www.peakload.org/group/Thermostat

The group held four activities in 2015:

- April 15: Thermostat Interest Group Discussion www.peakload.org/?page=TstatReApril2015
- April 27: Thermostat Interest Group Workshop, Tucson, Arizona www.peakload.org/group/Thermostat
- October 13: Thermostat Interest Group Discussion www.peakload.org/group/Thermostat
- November 3: Thermostat Interest Group Workshop, Tucson, Arizona www.peakload.org/group/Thermostat

Distributed Energy Resources (DER) Integration Interest Group

"PLMA members are facing some tough practical issues right now," Brooke Reilly of Pacific Gas and Electric Company, said on this interest group's kickoff call in December 2015. "How do we deal with our IT practicalities? How do we deal with our respective ISOs and ITOs? What about new thinking in program design and the customer experience? These are some of the top-of-mind issues facing many practitioners now." Reilly co-chairs this new group.

Her partner as co-chair, John Powers of Extensible Energy, added this on the kickoff call: "The use of different kinds of demand response or load management measures for integrating distributed energy resources into the grid has become a topic of increasing interest across the industry. These issues have become more important as the penetration of wind and solar increases. We want to apply our experience to this new set of problems."

The archived recording of the DER Integration's group's kick off call is posted on the group's page at www.peakload.org/group/DER, which also contains a statement of purpose and a list of founding members.

The grid-integration issues surrounding increased penetration of wind and solar are daunting, and load management has a role to play—but the size and nature of that role still is being debated. The PLMA

membership has the skill set and market position to make key contributions to this critical topic. This interest group will address, among other things, key economic, engineering and customer program design aspects of this topic, including:

- Valuation of load management resources in "firming" non-dispatchable renewable resources
- Program design and re-design issues for adapting DR programs from peak-shaving to DER integration programs
- · Technology needs assessments for DER applications

This new DER interest group will produce DR Dialogues and pre-conference workshops, attracting papers and presentations from utilities, trade allies and consultants actively involved in the DER issues described above. We actively solicit papers from current and prospective new PLMA members, as we believe this field will open up new interest from multiple utilities with high or increasing renewables penetration, as well as from organizations moving into DR from solar and wind markets.



Member Meet-Ups

Throughout the year, PLMA organized a number of in-person opportunities for members to touch base and enjoy informal conversation and networking. Employees from all PLMA member organizations are invited to attend Member Meet-ups if they are otherwise registered for the concurrent industry event.

In 2015, we co-located Member Meet-Ups at industry conferences occurring across the U.S.:

February: DistribuTECH, San Diego, California

February: AESP National Conference, Orlando, Florida

May: ADS Town Hall, Washington, D.C.

May: AESP Spring Conference, Portland, Oregon

October: E Source Forum, Denver, Colorado



Utility Load Management Exchange

The Utility Load Management Exchange (ULME), formerly known as Advanced Load Control Alliance, has established an agreement with PLMA to produce its twice-annual meetings adjacent to PLMA's Spring and Fall Conferences.

This independent organization's mission is to promote load control as a viable option for utility deployments for demand reduction, economic dispatch and/or T&D reliability through a forum for utility staff members to share information on program design, marketing, vendor management, technology deployments and costs and benefits.

ULME is a gathering of utility representatives interested in open and frank discussion of the industry, opportunities to share real-world lessons learned and honest discussions regarding what works and what doesn't in a private setting. The group has met twice a year since 2003. At the group's Spring 2015 Conference, the attending utility representatives changed the organization's name to the Utility Load Management Exchange. It was agreed that this name better reflected the broader needs to offer support to each other in managing their distributed energy resources in diverse ways. The second major decision was to create a more structured governance system, comprised of a three-person steering committee. ULME remains an informally organized utility-only group without member dues or revenue. Its meetings and web presence are currently supported under agreement with PLMA.

Nominations for the steering committee were accepted in a public nominations process and the first ULME steering committee was elected in July 2015. The steering committee is:

Wendy Brummer, Pacific Gas and Electric Company

Brian Doyle, Xcel Energy

Clayton Engel, Consumers Energy

ULME Meetings

ULME meets twice annually in a private setting, immediately following the PLMA Fall and Spring Conferences. ULME meetings include a hosted dinner, breakfast and lunch, special presentations, and other activities. There is no charge to attend these meetings, but lodging and transportation are on your own.





SAVE the DATE! April 19-20, 2016

Hilton San Francisco Union Square San Francisco, CA

17th PLMA Spring Conference

Join the Conversations That Are Shaping Your Industry:

Collaborate and Idea-Share with More than 150 Leading-Edge Professionals and Thought Leaders.

Participate in the Practitioner-Designed Intro to DR Training Course

Conference Highlights:

- Opening Keynote: Aaron Johnson, Vice President, Customer Energy Solutions, Pacific Gas and Electric Company.
- Find Out What the Latest Research Is On What's Next in Demand Response.
- Get A DR Portfolio Makeover by Leveraging Data Analytics and New Technology.
- Gain Critical Knowledge on How To Manage Agricultural Load Control in the West.
- Learn More On How Targeted Demand Management Can Support Distribution System Reliability and Reduce New Infrastructure Investments.

 $\label{thm:continuous} \textit{Utility representatives are invited to stay for the \textit{Utility Load Management Exchange meeting immediately afterwards.} \\$

For Conference Agenda and Registration Details Visit: www.peakload.org/event/17thspring

Early Bird Registration Deadline is February 19th!

SAVE the DATE! November 8-9, 2016

West Palm Beach, FL



Agenda and Registration Details Available After Labor Day at www.peakload.org/event/17thfall



Not a Member?

Top 7 Reasons to Join PLMA

- 1. Easy and friendly networking opportunities with peers, experts and leaders.
- 2. Expertise and insights from those who shape the industry.
- 3. Learning opportunities through conferences and training courses presented twice each year and multiple webcasts.
- 4. Access to industry presentations, news articles, links, and publishing opportunities through the members-only section of our website—not just for you, but your entire company.
- Affiliate relationships with other leading groups including OpenADR Alliance, Smart Grid Consumer Collaborative, and Smart Energy Demand Coalition.
- 6. Professional recognition in a respected organization as we shape the industry at the national level. As a member, you can participate with other leaders in the industry—and be recognized.
- 7. A voice of leadership, as every membership includes representation on the PLMA Board of Directors.

Hear What Our Members Have to Say...

Watch these testimonials videos at www.peakload.org/?page=videos







PLMA Membership Categories

Associate

Annual Dues:

Category A: \$950 – Utilities & Small Entities Category B: \$2,450 – All Other Organizations

Benefits Include:

- Unlimited PLMA conference and training course registration and sponsorship discounts
- Name listing on PLMA website with authorization to display PLMA logo
- Opportunity for one designated individual to be nominated to Board seat as a representative-at-large with full voting privileges
- Attend Board, Committee, and Interest Groups meetings
- Network with other PLMA members at Member Meet-Ups during industry events
- Post unlimited number of news releases on PLMA website
- Individual password access to PLMA website for an unlimited number of employees

Sustaining

Annual Dues:

Category A: \$4,950 – Utilities & Small Entities Category B: \$9,950 – All Other Organizations

Benefits Include:

- Up to six complimentary passes to attend any PLMA conference or training course, plus unlimited registration and sponsorship discounts for additional staff. Includes option to exchange three conference passes for a silver-level conference sponsorship
- Name listing with logo and description on PLMA website, plus authorization to display PLMA logo
- One Board of Directors' seat with voting privileges
- Invitation for one designated individual to attend Board meetings without voting privileges
- Opportunity for leadership role in Committees and Interest Groups
- Network with other PLMA members at Member Meet-Ups during national events
- Post unlimited number of news releases/ announcements on PLMA website
- Individual password access to PLMA website for an unlimited number of employees

Advisory - Best Value

Annual Dues:

Category A: \$2,450 – Utilities & Small Entities Category B: \$4,950 – All Other Organizations

Benefits Include:

- Up to two complimentary passes to attend any PLMA conference or training course, plus unlimited registration and sponsorship discounts for additional staff
- Name listing and logo on PLMA website, with authorization to display PLMA logo
- One Board of Directors' seat with full voting privileges
- Opportunity for leadership role in Committees and Interest Groups
- Network with other PLMA members at Member Meet-Ups during national events
- Post unlimited number of news releases on PLMA website
- Individual password access to PLMA website for an unlimited number of employees

Academic Institutions

Annual Dues

\$195

Benefits Include:

- · Post unlimited student resumes on PLMA website
- Unlimited individual student password access to PLMA website content
- Unlimited PLMA conference and training course registration and sponsorship discounts
- Name listing on PLMA website with authorization to display PLMA logo
- Opportunity for one designated individual to be nominated to Board seat as a representative-at-large with full voting privileges
- Opportunity to attend Board, Committee, and Interest Groups meetingsAssociate Membership

News Archive

PLMA News

During 2015, PLMA issued the following news releases:

January 15: PLMA Accepting Nominations for 12th Awards Program

www.peakload.org/news/211046/PLMA-Accepting-Nominations-for-12th-Awards-Program.htm

February 10: PLMA Membership Grows to Over 75 Electric Utilities and Allies

www.peakload.org/news/215668/PLMA-Membership-Grows-to-Over-75-Electric-Utilities-and-Allies.htm

April 28: PLMA Recognizes Leading Electric Utility Industry Demand Response Initiatives www.peakload.org/news/215668/PLMA-Membership-Grows-to-Over-75-Electric-Utilities-and-Allies.htm

June 17: Fall Conference "Call for Presenters" Ends July 10

www.peakload.org/news/237262/Fall-Conference-Call-for-Presenters-Ends-July-10.htm

July 13: Demand Response Moves to the Mainstream www.peakload.org/news/237262/Fall-Conference-Call-for-Presenters-Ends-July-10.htm

November 9: PLMA Elects New Leadership; Achieves Over 87 Member Organizations www.peakload.org/news/237262/Fall-Conference-Call-for-Presenters-Ends-July-10.htm

PLMA Member News

During 2015, PLMA members issued a wide range of news releases on the DR industry. Here is a sampling:

February 4: Extensible Energy Launches DOE Funded Project

www.peakload.org/news/214742/Extensible-Energy-Launches-DOE-Funded-Project.htm

April 6: New Hampshire Electric Cooperative Issues RFI with May 1 Deadline

www.peakload.org/news/225117/New-Hampshire-Electric-Cooperative-Issues-RFI-with-May-1-deadline. htm

April 24: The Rise of the Energy Cloud Signals a Fundamental Shift in the Power Sector, According to Navigant

www.peakload.org/news/228321/The-Rise-of-the-Energy-Cloud-Signals-a-Fundamental-Shift-in-the-Power-Sector-According-to-Navigant-.htm

May 1: Governor Cuomo Announces First NY Prize Awards for Five Energy Microgrids Across New York www.peakload.org/news/229460/Governor-Cuomo-Announces-First-NY-Prize-Awards-For-Five-Energy-Microgrids-Across-New-York.htm

May 5: Demand Response Spending Is Expected to Exceed \$1.3 Billion a Year by 2024 www.peakload.org/news/229961/Demand-Response-Spending-is-Expected-to-Exceed-1.3-Billion-a-Year-by-2024.htm

May 17: Vaughn Thermal Brings Grid-Enabled Water Heater to Market

www.peakload.org/news/231983/Vaughn-Thermal-Brings-Grid-Enabled-Water-Heater-To-Market.htm

May 26: Hawaiian Electric Demand Response Management System RFP

www.peakload.org/news/233486/Hawaiian-Electric-Demand-Response-Management-System-RFP.htm

June 28: RFP from CPS Energy for Mid-Market Demand Response Solution

www.peakload.org/news/238898/RFP-from-CPS-Energy-for-Mid-Market-Demand-Response-Solution.htm

July 13: Navigant Research Leaderboard Report: Demand Response

www.peakload.org/news/241180/Navigant-Research-Leaderboard-Report-Demand-Response-.htm

August 6: Austin Energy Hiring Environmental Conservation Program Manager (Energy Efficiency Services)

www.peakload.org/news/245128/Austin-Energy-Hiring-Environmental-Conservation-Program-Manager-Energy-Efficiency-Services.htm

August 10: Austin Energy Power Partner Thermostat Program "Call for Vendor Participation" www.peakload.org/news/245458/Austin-Energy-Power-Partner-Thermostat-Program-Call-for-Vendor-Participation.htm

August 14: CPS Energy RFP for DR Management System

www.peakload.org/news/246272/CPS-Energy-RFP-for-DR-Management-System.htm

September 30: Southern California Edison Launches Its Demand Response Auction Mechanism Pilot RFO www.peakload.org/news/253125/SCE-Southern-California-Edison-Launches-its-Demand-Response-Auction-Mechanism-Pilot-RFO.htm

October 30: Navigant Offers Behavioral and Analytical Demand-Side Management Report www.peakload.org/news/258033/member-Navigant-Offers-Behavioral-and-Analytical-Demand-Side-Management-Report.htm

November 3: Director of Business Development for Apogee Interactive

www.peakload.org/news/258503/member-Directorof-Business-Development-For-Apogee-Interactive.htm **November 5:** Portland General Electric Seeks Senior Analyst

www.peakload.org/news/259033/member-Portland-General-Electric-Seeks-Senior-Analyst-.htm

November 17: Vaughn Thermal Corporation Settles Dispute over DOE Ruling

www.peakload.org/news/260642/member-Vaughn-Thermal-Corporation-Settles-Dispute-over-DOE-Ruling.htm

December 11: The Price Is Right? Demand Response on Appeal before the U.S. Supreme Court www.peakload.org/news/265369/The-Price-is-Right-Demand-response-on-appeal-before-the-U.S.-Supreme-Court..htm

December 28: Smart Meters, Demand Response on the Rise

www.peakload.org/news/267310/Smart-meters-demand-response-on-the-rise.htm

Industry News

The DR industry drew an increasing amount of media attention during 2015. Here is a sampling of news articles concerning the industry in general:

January 20: PJM Filing with FERC www.peakload.org/news/211845/PJM-Filing-with-FERC.htm

January 27: 2015 Survey Reveals: Utilities Want to Seize Emerging Opportunities, but Must Solve Old Challenges

www.peakload.org/news/213040/2015-Survey-Reveals-Utilities-want-to-seize-emerging-opportunities-but-must-solve-old-challenges.htm

February 26: New York State Announces Reforms to Energy Utility Industry

www.peakload.org/news/218746/New-York-State-Announces-Reforms-to-Energy-Utility-Industry.htm

May 4: Supreme Court to Hear FERC Order 745 Case over Demand Response Rules

www.peakload.org/news/229651/Supreme-Court-to-hear-FERC-Order-745-case-over-demand-response-rules.htm

May 10: Bangladesh Load Control RFQ www.peakload.org/news/230814/Bangladesh-Load-Control-RFQ.htm

June 8: SPEER Study Shows Demand Response Could Have Saved Texans More Than \$200 million in Reduced Power Costs

www.peakload.org/news/235561/SPEER-study-shows-Demand-Response-could-have-saved-Texans-morethan-200-million-in-reduced-power-co.htm

June 29: Order Adopting Dynamic Load Management Filings with Modification www.peakload.org/news/239006/Order-Adopting-Dynamic-Load-Management-Filings-With-Modifications.htm

July 20: Landmark Northwest Study Reveals Smart Grid Pros and Cons

www.peakload.org/news/242149/Landmark-Northwest-study-reveals-smart-grid-pros-and-cons.htm

August 24: A New Era of Demand Response www.peakload.org/news/247460/A-New-Era-of-Demand-Response.htm

August 24: President Obama Announces New Actions to Bring Renewable Energy and Energy Efficiency to Households

www.peakload.org/news/247423/President-Obama-Announces-New-Actions-to-Bring-Renewable-Energy-and-Energy-Efficiency-to-Households-.htm

November 12: RFP for AUTEC Electrical Load Shedding / DRU Implementation

www.peakload.org/news/260042/RFP-for-AUTEC-Electrical-Load-Shedding--DRU-Implementation.htm

December 21: NARUC Forms Rate Design Subcommittee for DER

www.peakload.org/news/266765/NARUC-Forms-Rate-Design-Subcommittee-for-DER.htm

December 28: FERC Staff Issue Assessment of Demand Response and Advanced Metering Report www.peakload.org/news/267305/FERC-Staff-Issue-Assessment-of-Demand-Response-and-Advanced-Metering-Report-.htm

2015 Event Calendar

February 4: PLMA Member Meet-Up @ DistribuTECH, San Diego, California www.peakload.org/events/event_details. asp?id=582793&group=

February 11: PLMA Member Meet-Up @ AESP Conference, Lake Buena Vista, Florida www.peakload.org/events/event_details. asp?id=582831&group=

February 18: DR Program Design and Implementation Training Course, Las Vegas, Nevada www.peakload.org/events/event_details. asp?id=531499&group=

March 5: DR Dialogue: Demand Response Markets Course Preview www.peakload.org/?page=DRDialogueMktPreview

March 25-26: DR Markets, Consumers Energy headquarters, Jackson, Michigan www.peakload.org/event/DRMktsMI

March 26: DR Dialogue: Disruptive Technologies www.peakload.org/?page=DisruptTechpost

April 9: The Future of Grid-Interactive Water Heating www.peakload.org/?page=GIWHApril2015

April 13: Women in DR Update www.peakload.org/?page=DRWomenApr15

April 15: Thermostat Interest Group Discussion www.peakload.org/?page=TstatReApril2015

April 16: DR Dialogue: Microgrids' Impact to Demand Response

www.peakload.org/?page=microdsmpost

April 27: Intro to DR, Tucson Electric Power headquarters, Tucson, Arizona www.peakload.org/event/DRintroAZ

April 27: Board Dinner Meeting, Tucson, Arizona www.peakload.org/events/event_details. asp?id=617438&group=

April 27: Women in Demand Response Interest Group Meeting, Tucson, Arizona www.peakload.org/group/WomeninDR

April 27: Thermostat Interest Group Workshop, Tucson, Arizona www.peakload.org/group/Thermostat

April 27: Grid-Interactive Water Heating Interest Group Workshop, Tucson, Arizona www.peakload.org/group/GIWH

April 28: 16th PLMA Spring Conference, Tucson, Arizona

www.peakload.org/?page=Spr2015Attend

April 29: ALCA Spring 2015 Meeting, Tucson, Arizona www.peakload.org/event/ALCA2015SpringMtg

May 21: DR Dialogue: Comverge's Award-Winning Initiative www.peakload.org/?page=DRDComverge

May 27: PLMA Member Meet-Up at ADS Town Hall, Washington, D.C.

www.peakload.org/events/event_details.asp?id=638956&group=

June 4: DR Dialogue: BGE's Award-Winning Initiative www.peakload.org/?page=DRDBGE

June 11: What Is a Grid-Enabled Water Heater? www.peakload.org/?page=GIWHJune2015

June 25: DR Dialogue: Greenlot's Award-Winning Initiative, www.peakload.org/?page=DRDGreenlots

July 23: DR Dialogue: Amprion's Award-Winning Initiative

www.peakload.org/?page=DRDAmprion

July 30: DR Dialogue: Pepco's Award-Winning Demand Response Programs www.peakload.org/?page=DRDPepco

August 6: DR Dialogue: Demand Response Moves Toward the Mainstream www.peakload.org/?page=EnergyBizPost

August 11: Women in DR Update www.peakload.org/?page=DRWomenAug15post

September 24: Fall Conference Preview www.peakload.org/?page=Fall2015PreviewPost

September 28: DR Dialogue: Comcast's Role in the Connected Home www.peakload.org/?page=Comcastpost

October 13: Thermostat Interest Group Discussion www.peakload.org/group/Thermostat

October 14: Demand Response Markets Training Course, Irwindale, California www.peakload.org/events/event_details. asp?id=670135&group=

October 15: DR Dialogue: Duke Energy's Interoperability Vision www.peakload.org/?page=DukeDemopost

October 15: PLMA Member Meet-Up at E Source Forum, Denver, Colorado www.peakload.org/events/event_details. asp?id=694297&group=

November 2: Introduction to Demand Response Training Course, Charlotte, North Carolina

www.peakload.org/events/event_details. asp?id=669250&group=

"Our company has learned a lot about thermostats over the years, and some of that came from making mistakes or false starts. We don't want others to make the same missteps we did. In the thermostat interest group, we learn from each other—what worked as well as what didn't, and why. That creates a shared basis for planning for the future."

Lee Hamilton, Xcel Energy and PLMA Thermostat Interest Group Chair

November 3: 16th PLMA Fall Conference, Charlotte, North Carolina www.peakload.org/?page=Resources16thFall

November 4: ULME (formerly ALCA) Fall 2015 Meeting, Charlotte, North Carolina www.peakload.org/events/EventDetails. aspx?id=657492&hhSearchTerms=%22ULME%22

November 12: DR Dialogue: A New Era of Demand Response: The Future Is Now in Hawaii www.peakload.org/?page=HawaiiFuture

December 3: Women in DR Update www.peakload.org/?page=DRWomenDec15

December 8-9: DR Program Design and Implementation Training Course, LaVergne, Tennessee www.peakload.org/events/event_details.asp?id=670141&group=

December 10: DR Dialogue: Behavioral DR with Consumers Energy www.peakload.org/?page=BDRConsumerspost

